Instructions for accessing CSO Power Tools Online
(Updated July 15, 1992)

CSO Power Tools Online is available to worldwide HP internal users by connecting to the CSO Internet Server through HP Internet. The Online system offers the advantage of instantaneous updates (the CD-ROM is only updated monthly).

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BASICS

IP address: 15.9.91.178
System name: hpcuppb
Share name: field
Password: (none)

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SETTING UP PC ACCESS

These instructions assume you are going to access the CSO Power Tools Online Internet server from a PC that is connected to the HP Internet using LM/X (LanManager client software). If you are not familiar with networks, have your local networking expert help you with these instructions.

To TEMPORARILY add this system name to your configuration:

1.   Using "ADDNAME," type the following command from the MS-DOS prompt on your PC (the example assumes you are at your "C:>" prompt):

        C:>addname hpcuppb 15.9.91.178   <ENTER>

2.   The system should respond with the message: "Added name HPCUPPB successfully."

To PERMANENTLY add this system name to your configuration:

1.   Using "INETNAME," add the following information into the appropriate fields:

        SERVER/COMPUTER NAME: HPCUPPB
        IP ADDRESS: 015 009 091 178
        TYPE OF SERVER: LM Server

2.   Remember to reboot your system to permanently add this configuration.

WORKSTATION ACCESS

Currently, there is no user interface designed specifically to access the CSO Internet server files through a UNIX Workstation.

It is possible to use the Document Management System (DMS) interface on a workstation equipped with SoftPC, if you mount the system disk directly to your workstation. However, this requires considerable setup, and the resulting interface will operate very slowly.

Additionally, a UNIX Workstation can also use FTP for direct file copies within UNIX. The disadvantage of this method is that there is no way to preview or select files before copying them.

Using DMS on a PC is the preferred method of access.

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STARTING

Let's assume that you are going to designate this particular network drive as "R:>" on your PC. (Be sure that you are not already using "R:>" for something else.)

1.   From MS-DOS, type the following command (the example assumes you are at your "C:>" prompt):

        C:>net use r: \\hpcuppb\field   <ENTER>

2.   (NOTE: There is no password required for this net use command)

3.   The system should respond with the message "Command completed successfully." If you get any other message, check with your networking specialist to see what went wrong. (One possible reason for error is that you have not designated "LASTDRIVE=Z" in your PC system configuration.

It is highly recommended that you exit Windows, NewWave, or any other shell you may be using before you proceed further in logging on to CSO Power Tools.

4.   Let's assume that you have designated your networking drive as "R." Within MS-DOS, change to that drive.

        C:>r: <ENTER>
        R:>

5.   Type the command "start", then press the <ENTER> key.

        R:>start   <ENTER>

6.   The system will prompt you for the letter of your Power Tools drive. In the above example, you

would type the letter "r." Note that you do not need to press the <ENTER> key after typing your drive letter.

7.   After a few seconds, you should now see the welcome screen for "Document Management System." A "DMS Main Message" screen gives you any important messages, such as new content or update information. Use the cursor keys to view this message. When you have finished, press <ENTER> or <F8> ("Continue Program") to continue.

8.   You will be in the Power Tools main menu.

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TESTING

Perform the following test to see if your system is functioning properly.

1.   You should now see a menu of various sales tools. A purple bar at the top says "HP CSO Power Tools." Using the cursor keys, move the turquoise bar to the line that says "Hotlines."

2.   Press <ENTER>. You should see a line item that says "CSO Slide Hotline." Move the turquoise bar to highlight it, and press <ENTER> again.

3.   You should see another menu of various subject categories. One of these line items says "HP Overview," followed by the word "Presentation." Highlight this line, and press <ENTER>.

4.   You should see another menu. Highlight any line that says "Graphic" (There should be several).

5.   Press <ENTER>. After a few seconds, you should see a picture on your screen.

6.   Press any key to stop viewing the picture. To exit completely from Power Tools, press <F8>.

If you do not see a picture on your screen, or if you get an error message that the system "Cannot find the folder," it probably means that your current environment in MS-DOS is not large enough.

If you are running on top of MS Windows or HP NewWave, exit those programs and try again.

To enlarge your environment, edit your CONFIG.SYS file to add or modify the SHELL command:

        SHELL=command.com /e:1024 /p

The number after "/e:" sets the size of your environment. Try 256, 512, or 1024 until you are obtain a setting that works. If you continue to have problems, consult your local MS-DOS expert to help you with your PC system configuration.

When you can see a picture, your system is functioning properly.

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ENDING

It is recommended that you disconnect from the CSO Power Tools Internet Server when you are not using it, because there are a limited number of access ports available for all users.

Simply exiting from Power Tools by pressing <F8> will not disconnect you from the server. From within MS-DOS, type the following command from any drive other than the Power Tools drive letter:

        C:>net use r: /d

(If your Power Tools drive is another letter besides "R:", use that letter instead.) The system should respond with the message "Command completed successfully."

Turning off your PC will accomplish the same thing as typing the above "net use" command.

To re-connect to Power Tools, simply type a full "net use" command as explained at the beginning of these instructions.

NOTE: Power Tools automatically performs this disconnection procedure every Sunday morning at 1:00 am PST. Even if you do not disconnect from Power Tools, you will have to re-enter a "net use" command at the beginning of the week.

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Full instructions for using the DMS user interface and navigating through Power Tools are available from the main menu, or by pressing <F7> ("Help") from any Power Tools menu.

For additional help, call telnet/408-447-5145 or send an HP Desk message to Russell LEE / HP6650/25.

End of instructions